

QUALITY POLICY

Our aim is to achieve and sustain a reputation for quality by offering banking products and services that exceed the requirements of our customers. We strive to remain the bank of first choice in all our products and services.

Towards this policy, Our objectives are:

- To establish and maintain a Quality Management System based on ISO 9001 International Quality Management Standard.
- Commitment to our mission, vision and corporate values as laid out in our Strategic Plan.
- Continue to enhance staff development and staff welfare.
- Continue to enhance customer satisfaction.
- To increase our revenue through introducing innovative and creative products and services.
- Enhance productivity through systems improvements.
- To provide a framework for Quality Objectives.
- To comply with all relevant laws and regulations and pro-actively engage statutory and regulatory authorities.

This policy shall continually be reviewed and updated for suitability.



SIGNED: MR. AYAZ MERALI
CEO- PARAMOUNT BANK 2023

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