

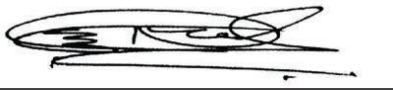
QUALITY POLICY

Our aim is to achieve and sustain a reputation for quality by offering banking products and services that exceed the requirements of our customers. We strive to remain the bank of first choice in all our products and services.

Towards this policy, our objectives are:

- **Establishing and maintaining a quality management system based on ISO 9001:2015 international quality management standard.**
- **Commitment to our mission, vision, and corporate values as laid out in our strategic plan.**
- **Continue to enhance staff development and staff welfare.**
- **Continue to enhance Customer Satisfaction**
- **Increase our revenue through introducing innovative and creative products and services.**
- **Enhance productivity through systems improvements.**
- **Comply with all relevant laws and regulations and proactively engage statutory and regulatory authorities.**

This policy shall continue to be reviewed and updated for suitability.



Signed: Mr. Ayaz Merali

CEO- Paramount Bank 2018