

MOBILE BANKING TUTORIAL

FAST, SECURE & RELIABLE!



STEP 1: REGISTER



PARAMOUNT BANK

INTERNET/MOBILE/SMS ALERTS APPLICATION FORM

(PLEASE FILL IN DETAILS IN CAPITAL LETTERS)

Branch: _____ Date: _____

Type of Service: (Tick where applicable)

Internet Banking Mobile Banking SMS Alerts

Tick where applicable:

New Modify Disable

APPLICANT & ACCOUNT DETAILS

First Name(s): _____
Last Name: _____
Date of Birth: _____ National ID/Passport Number: _____
P.O Box: _____ Postal Code: _____ City: _____
Physical Address: _____
Mobile Number: _____ No of Transactions Per Day: _____
Email Address: _____
Account Number(s):
1) _____ 2) _____
3) _____ 4) _____

Declaration by the Applicant:
I hereby apply for Internet banking and/or Mobile Banking and/or SMS Alerts from Paramount Bank Limited. I warrant you that the information given above is true and complete and I authorize you to make any enquiries necessary in connection with this application. I accept and agree to be bound by the Terms and Conditions. I accept and agree that I am liable for all charges incurred through the use of this facility. I hereby indemnify the Bank against all losses that may incur as a result of my use of this facility. I understand that the Bank reserves the right to decline the application without giving any reasons.

Client Signature(s): (1) _____ (2) _____

OFFICIAL USE ONLY

Authorized Signatory: _____ Date: _____

In order to register for this service, you will need to fill out the
'Mobile Banking Application Form':

1

Download the form from our website at
www.paramountbank.co.ke

Or

Fill one out with a member of staff at any of
our branches

2

Hand in a complete and signed form to
your branch manager and follow the next
steps!

STEP 2: ACTIVATION

2

Insert the Phone Number used to register and the activation PIN sent to you by SMS.



1

Download **Paramount Mobile** for FREE from either the App Store or Google Play!



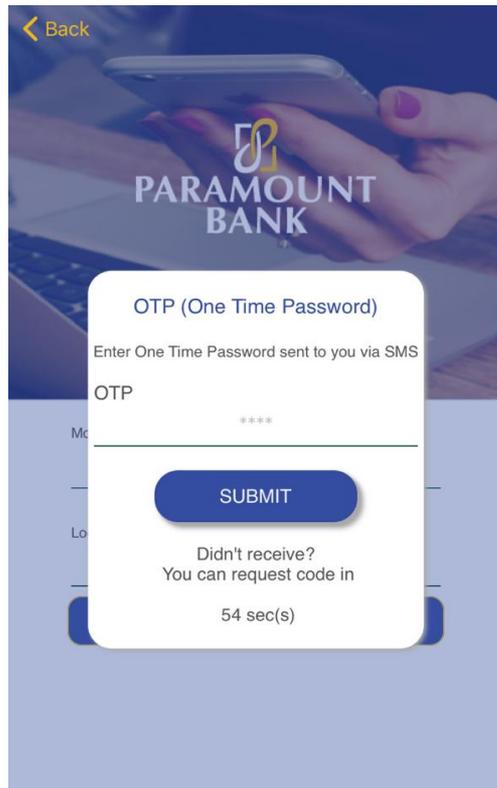
3

Click Activate!

STEP 3: OTP & PIN RESET

4

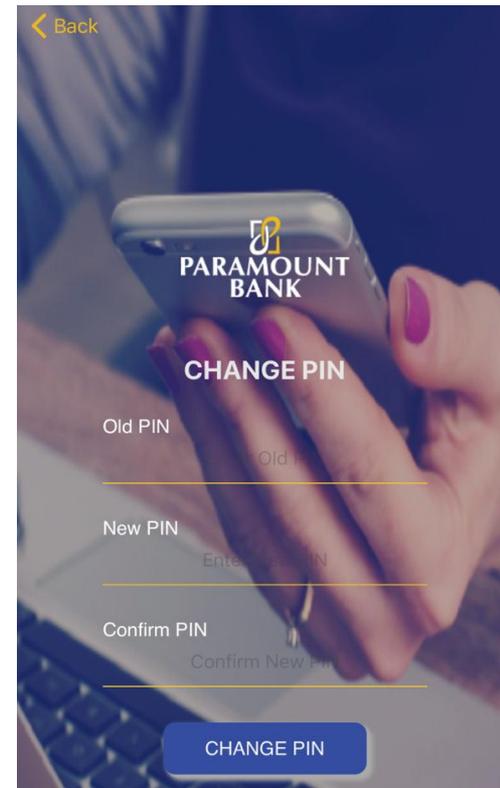
Once you activate, you will need to input a One Time Password sent to you by SMS.



A screenshot of the Paramount Bank mobile app showing the OTP verification screen. The background features the Paramount Bank logo and a woman holding a smartphone. The screen has a white overlay with the following text: "OTP (One Time Password)", "Enter One Time Password sent to you via SMS", "OTP" followed by four asterisks in a text input field, a blue "SUBMIT" button, and a link that says "Didn't receive? You can request code in 54 sec(s)". A yellow "Back" arrow is in the top left corner.

5

The Final step is changing and inputting your desired PIN number!



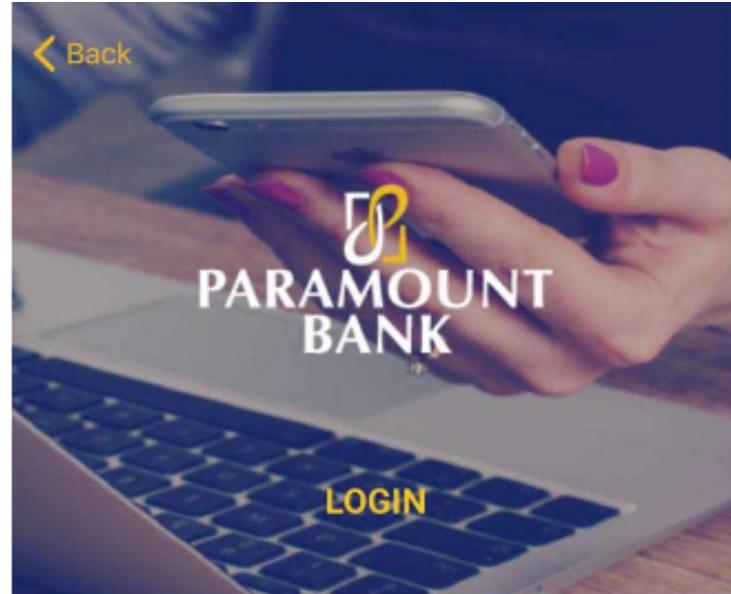
A screenshot of the Paramount Bank mobile app showing the "CHANGE PIN" screen. The background features the Paramount Bank logo and a woman holding a smartphone. The screen has a white overlay with the following text: "CHANGE PIN", "Old PIN" followed by a text input field, "New PIN" followed by a text input field, "Confirm PIN" followed by a text input field, and a blue "CHANGE PIN" button at the bottom. A yellow "Back" arrow is in the top left corner.



STEP 4: TRY IT OUT!

6

Press the **LOGIN** Button after inputting your PIN and enjoy the array of products & services on offer!



Welcome back Paramount User

Enter PIN

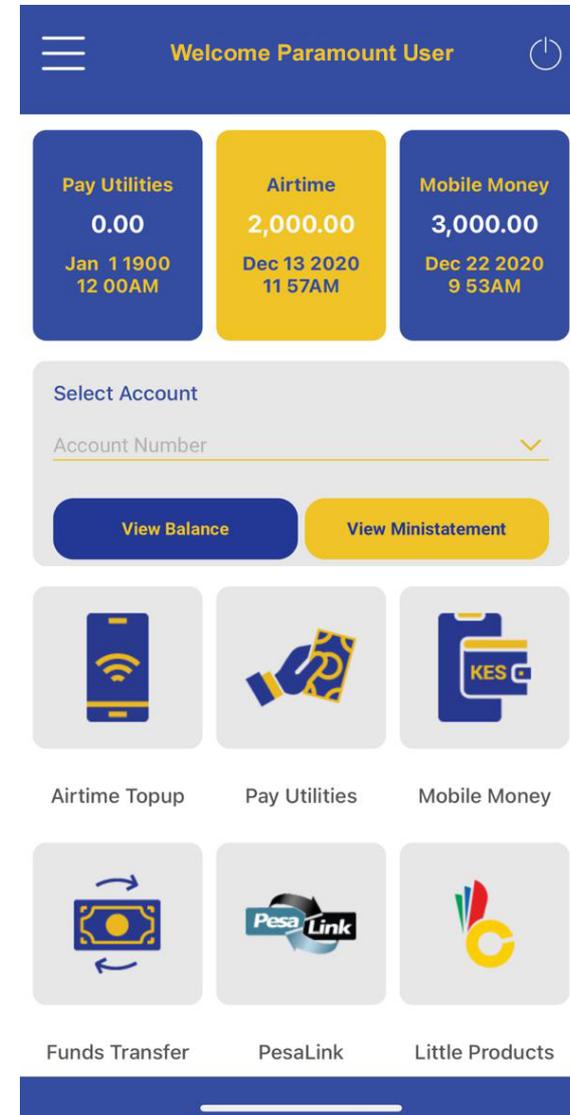
LOGIN

MOBILE BANKING MENU:

The **Paramount Mobile** Menu appears as shown after successfully logging into the app with your PIN!

The Options on the Menu Page allow the following:

- View Balance (Click the arrow to select your account)
- View Mini Statement
- Airtime Top-Up (Safaricom, Airtel & Telkom)
- Pay Utilities
- Mobile Money (M-Pesa Transfers)
- Internal Funds Transfer
- Pesalink
- Partnership with Little



AIRTIME TOP-UP:

1 SAFARICOM



2 AIRTEL



3 TELKOM



Select a Service Provider



CREDIT

Own Number Other Number

Enter Phone Number

Enter the Amount

Enter Amount

Enter Transaction PIN

Enter PIN

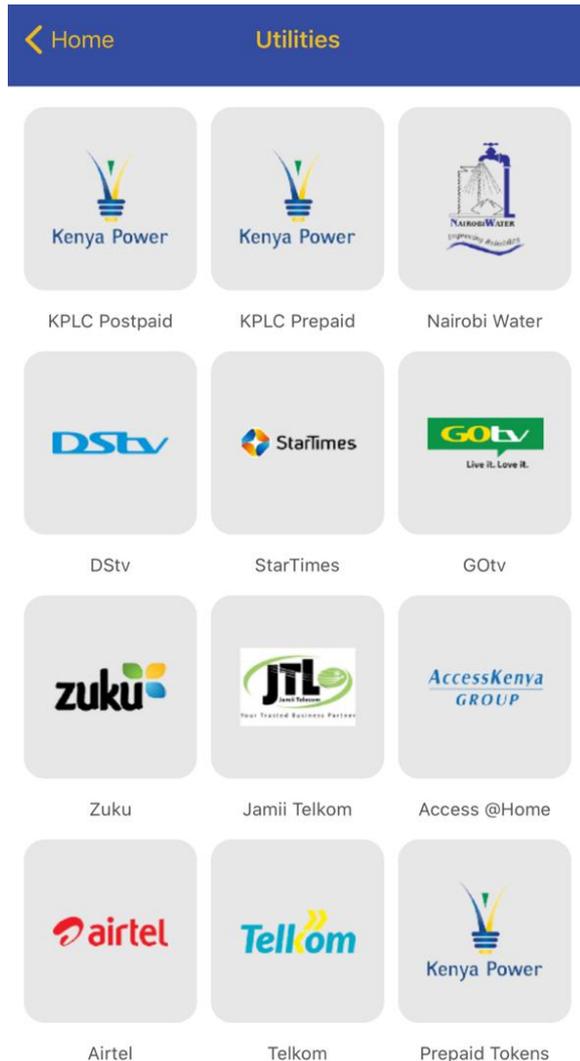
SUBMIT

You can now purchase airtime at your convenience both for your number and any other number!

4 EASY STEPS:

1. Select Your Service Provider
2. Enter the Phone Number
3. Input the Amount
4. Input your PIN

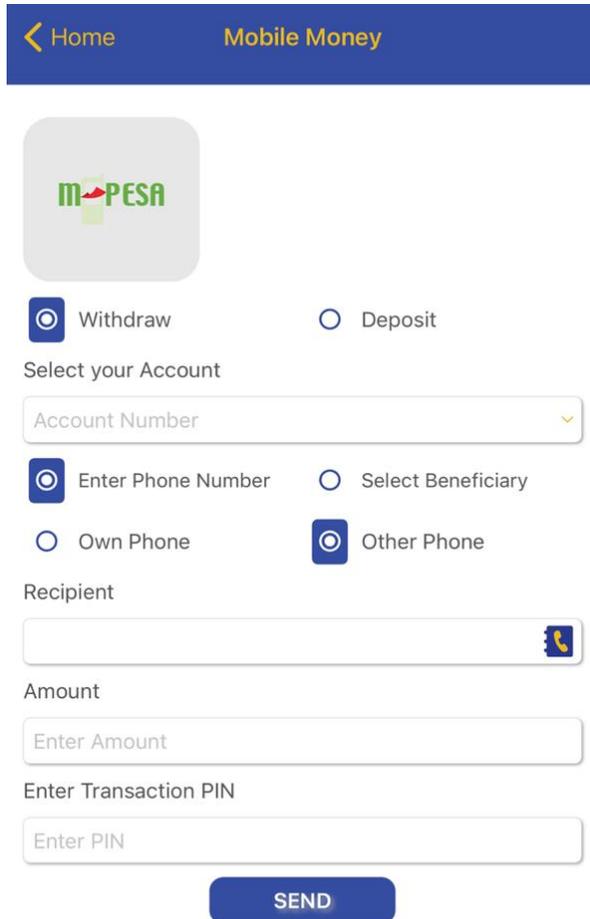
PAY UTILITIES FROM THE CONVENIENCE OF YOUR HOME:



A quick, easy and efficient way to pay all your bills at the comfort of your home through our 'Pay Utilities' feature on the **Paramount Mobile App!**

MOBILE MONEY:

M-Pesa Transfers to your phone or any other phone!



The screenshot shows the M-Pesa mobile app interface. At the top, there is a blue navigation bar with a back arrow and the text "Home" and "Mobile Money". Below the navigation bar is a grey rounded rectangle containing the M-PESA logo. Underneath the logo are two radio buttons: "Withdraw" (selected) and "Deposit". Below these is the text "Select your Account" followed by a dropdown menu labeled "Account Number". There are two more radio buttons: "Enter Phone Number" (selected) and "Select Beneficiary". Below these are two more radio buttons: "Own Phone" and "Other Phone" (selected). Below these is the text "Recipient" followed by a text input field with a phone icon on the right. Below that is the text "Amount" followed by a text input field labeled "Enter Amount". Below that is the text "Enter Transaction PIN" followed by a text input field labeled "Enter PIN". At the bottom is a blue button labeled "SEND".

The Mobile Money feature allows you to:

1. **Withdraw** or **Deposit** from your Paramount Bank Account to your own or any other M-Pesa account!
2. **SELECT** your account, **ENTER** the desired Phone Number you would like to transfer money to via M-Pesa
3. **INPUT** the Amount
4. **INPUT** your PIN

COMING SOON...

Be able to pay to any **PAYBILL** or **TILL NUMBER** straight from your Paramount Mobile App!

INTERNAL FUNDS TRANSFER:

[Home](#) Internal Funds Transfer

Select your Account

CREDIT

Own Account Other Account

Select Option:

Enter Account Number Select Beneficiary

Enter the Amount

Enter Transaction PIN

SUBMIT

Be able to transfer funds across any Paramount Bank Account!

1. **SELECT** the account you wish to debit
2. **ENTER** the account you wish to transfer the funds to!
3. **ENTER** the Amount
4. **INPUT** your PIN

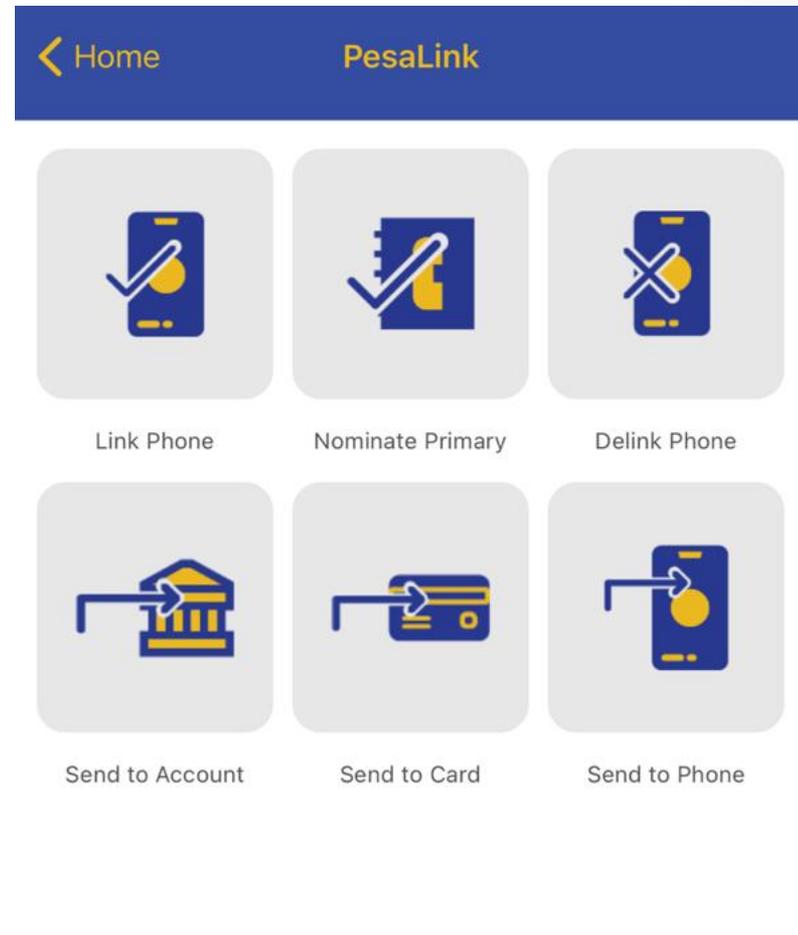
Sign up for our **SMS Alerts** service and get notified **WITHIN SECONDS** of any activity on your account(s)!

Visit www.paramountbank.co.ke for more info!

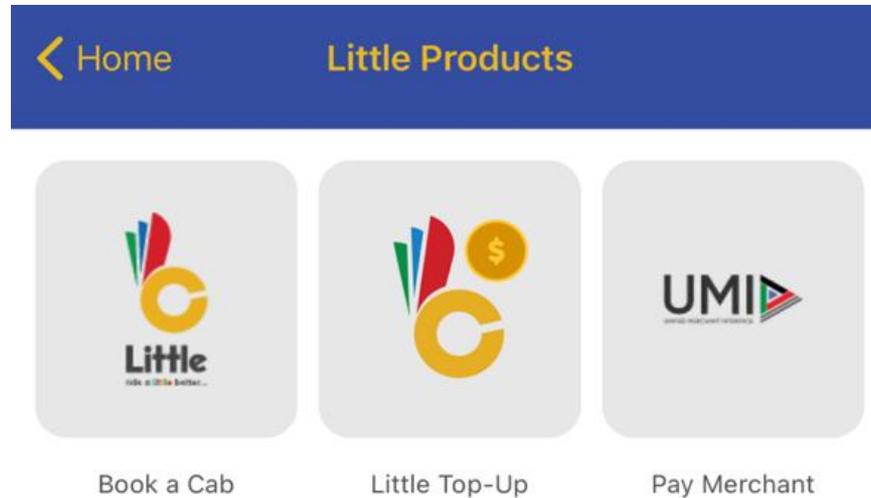
PESALINK:

The Pesalink feature allows you to:

- 1 Link your Phone to Pesalink
- 2 Nominate Primary Account
- 3 Delink Your Phone
- 4 Send money to other Bank Accounts
- 5 Send money to your Card
- 6 Send money to your Phone



PARTNERSHIP WITH LITTLE:



Enjoy these **UNIQUE** features from the Little App on **PARAMOUNT MOBILE!**

1. Book a Little Cab
2. Top-Up your Little Wallet
3. UMI Pay Merchants (**Be able to pay your bill at selected outlets & restaurants such as Artcafé, Java, McFry's, Sarit Centre Outlets & Food Court and many more using this service!**)

Visit www.little.bz/ for more info and List of Merchants!

BOOK A LITTLE CAB:

< Home

Book Little Cab

Welcome Paramount User

Pick-up location

Unnamed Road, Nairobi, Kenya

Drop-off location

Select drop-off location

Vehicle type

Basic

Fare Estimate to Destination



Pick Preferred Driver

Promo Code

Enter Promo Code(Optional)

Select your Account

Please note that your Paramount account will be debited automatically after the trip

Ride Now

Book a Little Cab from your Paramount Mobile App:

1. Insert your Pick-up location
2. Insert your Drop-off location
3. Choose Vehicle type
4. Option to pick your preferred driver
5. Select your bank account
6. RIDE!



FOR ANY FURTHER ENQUIRES:

Reach us at:

Sound Plaza - 4th Floor, Woodvale Grove, Westlands

P.O. Box 14001 - 00800 Nairobi, Kenya

Email: customerservice@paramountbank.co.ke

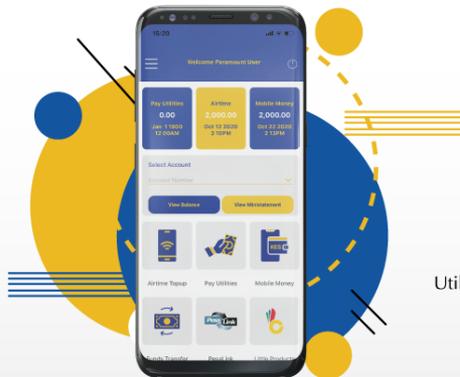
Telephone: (+254)709 935000

Or

Visit our Website: www.paramountbank.co.ke for more information!

 **PARAMOUNT BANK**
Enabling You To Reach Your Peak

**BANKING AT YOUR
FINGERTIPS!**



Our app is designed to bring banking to you at all times!
Download PARAMOUNT MOBILE from the
App/Play Store for free and enjoy the
following services and many more:

- Balance Enquiry
- Account Summary
- FREE Internal Fund Transfer
- FREE Paramount to M-Pesa Transfers (or Vice Versa)
- Mobile Airtime Top-up (Safaricom, Airtel, Telkom & Orange)
- Utility Bill Payments (KPLC, Nairobi Water, DSTV, Zuku, GOTV and many more...)

Read More...